

# The MBTA has no policy requiring shoes

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Q: “If I get onto a bus or train or whatever, and I'm not wearing shoes ...”

A: “... and you get kicked off the bus? The only thing you could tell the driver of the bus, train, whatever, is that you spoke to the MBTA and they said that there's **no policy, no written policy, that a person has to wear shoes**, or whatever, on the train or whatever you're on.”

...

Q: “It would be fair for me to say that an MBTA representative checked to see if there was a policy requiring shoes, and they told me that **the MBTA does not have a policy requiring shoes**, they didn't have a policy at all?”

A: Right.

This is an excerpt from a 6/22/2012 phone call with an MBTA customer service representative. They gave confirmation number 03386561.